

PARATRANSIT CONDITIONAL ELIGIBILITY – RAIN
8-29-2024

Dear Paratransit Passenger:

Our records indicate that one of the conditions under which you are eligible for Sioux Area Metro (SAM) Paratransit service is if rain is present and/or predicted. The purpose of this letter is to provide clarification on how this condition will be applied from this point forward.

If KELO-TV/Radio predicts a 50% chance or greater of rain on the day of your intended travel, you may call Sioux Area Metro (SAM) Paratransit to schedule a ride.

If it rains on a day when rain was not predicted at 50% or greater, you may call Sioux Area Metro (SAM) Paratransit (367-7613) on that day and request a same-day ride. We will do our best to accommodate your request as time allows.

To receive text message notifications regarding weather rides, please text PARARIDE to 888-777.

Sioux Area Metro's (SAM) fixed route bus service is accessible with a lift or ramp and two wheelchair tie-down locations in each bus. If you need assistance in learning how to access and ride the fixed route bus, please contact me at 978-6911 and I will be happy to assist you.

If you have any questions or concerns about this policy, please feel free to contact me.

Sincerely,

Sioux Area Metro (SAM)
Paratransit Department